



Terms & Conditions

Event Prop Shop is a Trading Name of Events Casino. All equipment remains property of Events Casino

Payment:

A non-refundable deposit is required to secure a booking together with a signed confirmation of booking. An Invoice will be issued on receipt of the deposit. Payment of the remaining balance must be paid no later than 10 days before the event.

Cancellations:

When a booking is received, Events Prop Shop is financially obligated to engage the services of staff, suppliers and make logistical arrangements. Therefore the following cancellation terms apply:

If cancellation is made by the hirer outside 28 days of the date of the event, the hirer is liable to pay 50% of the booking value. Cancellations between 28 days and 14 days of the date of the event, the hirer is liable to pay 75% of the booking value. Cancellations inside 14 days of the event will be charged at full cost.

Events Prop Shop reserves the right to cancel any bookings made by clients that refuse or fail to comply with our Booking Conditions. In this instance, when cancellations have to be made within 14 days of the event, full payment will be required.

Event Duration and Timings:

The period for which the event shall be run will be stated in the Booking Form, this is normally a maximum of 6 hours. For events that last more than 6 hours additional charges may apply. In the case of Casino Hire, the event period is three hours unless otherwise stated. Any specific requests for extended hire or for early set up will incur additional charges.

Whilst every effort will be made to ensure our timely arrival, if due to circumstances outside our control, the event starts late, our liability is limited to a pro-rata reduction in hire rates, alternatively, the event can run on, if in agreement with the hirer, to recover lost time.

Equipment and Damage:

All equipment, including props, casino tables, cards, chips and accessories remains the property of Event Prop Shop. Deliberate acts of vandalism, damage or theft of equipment will be chargeable to the hirer at our standard rate applicable at the time of hire. Event Prop Shop reserves the right to alter or amend equipment if necessary due to unforeseen circumstances. If this occurs, Event Prop Shop will attempt to notify the hirer in advance of these changes. Damage caused by wilful disregard of instructions given by any of our representatives, will be charged to the hirer.

Event Prop Shop insists that no drinks be placed on our casino tables at any time, and food must not be consumed at the casino tables at any time. If damage occurs to the casino tables due to wilful disregard of these rules, the damaged table will be shut down immediately and no refund will be offered regardless of the remaining dealing time. In this situation, if a guest causes damage to our equipment, whether intentionally or accidentally, the hirer will be responsible for the damage and liable to pay for the repair or replacement of the equipment.

Event Prop Shop has a zero tolerance policy on verbal or physical abuse directed toward, or in the presence of our staff. This includes bad language and threatening behaviour. In this instance Events Prop Shop reserves the right to shut down the casino with immediate effect. No refunds will be available.

Insurance:

Events Prop Shop has £2,000,000 public liability insurance cover. The policy document is available for inspection on request. A Health and Safety officer has been appointed within the company and the Health and Safety Policy document is available for inspection. Event Prop Shop regularly conducts risk assessment analysis before staging an event, nevertheless, Event Prop Shop shall not be responsible for any injury or damage to persons or property arising from the use of any equipment under hire. All persons use the hire facilities provided entirely at their own risk.

Hirer Responsibilities:

The Hirer assumes responsibility and liability for all hire items once they have been delivered to the venue.

Event Prop Shop hire items are intended for indoor use only. The hirer assumes responsibility for any injury or damage caused as a result of moving hire items to an unsafe or hazardous location. All electrical items should be tested prior to use.

In the event that equipment hired from Events Prop Shop is required to be left unattended, the hirer is responsible for providing adequate and suitable security arrangements for the safe keeping of the equipment during the period of hire. The hirer must take all necessary steps (at its own expense) to retain possession and control of the equipment and in the event of losing possession or control will take all necessary steps to recover the equipment. The cost of replacing or repairing the equipment will be borne in full by the hirer. The hirer will pay the owner the full retail cost of any equipment that is lost, stolen or damaged beyond economic repair. This clause shall not affect your statutory rights.

Installation & Delivery.

Installation at your venue is not included in the hire price unless stated in your agreement. The hirer is responsible for arranging adequate access arrangements at the venue. Where the venue does not have its own parking facilities, Event Prop Shop reserves the right to pass on incurred parking fees for refund by the hirer. In compliance with Health and Safety regulations, Event Prop Shop will refuse to unload where hazardous and severely restricted access conditions exist. Event Prop Shop reserves the right to refuse to deliver or unload when is unable to navigate blocked or restricted loading bays.

Restricted Access Times.

If your venue uses a Traffic Marshalling System and time restrictions are placed on delivery and collection, this must be declared at the time of booking. The hirer will be responsible for any additional costs incurred in providing additional staff to assist with restricted access conditions.

Termination of Hire

Event Prop Shop shall be entitled to terminate the contract immediately and repossess the equipment at any time where the hirer is in breach of these terms and conditions, or if the hirer takes any steps, or if any process or action is started which, in the owners reasonable opinion suggests that the hirers solvency is in doubt. In this instance, the hirer authorises Event Prop Shop to enter any property where we reasonably believe equipment to be, in order to repossess such equipment.

Force Majeure:

If Event Prop Shop is unable to appear at an event by any reason due to force majeure, including, but not limited to fire, flood, strike, transport failure, accident, injury or illness, the hirer shall have no obligation or responsibility to Events Casino. In these circumstances, and at the discretion of Event Prop Shop, a full refund of all monies received, shall be paid to the hirer.